

Greetings!

Childline Malaysia, a non – profit project of the Malaysian Children TV Programme Foundation (MCTF) is a phone Helpline to be known as **15999 Childline** for children under 18 years to call if they need someone to talk to or if they need any kind of assistance. It operates 24 hours, 7 days a week. This project was initiated by concerned NGOs and private sector, Organisations together with the Government as well as Child Helpline International and UNICEF. We are now in the process of interviewing potential candidates for the position of full-time Childline Support Officers.

We are looking for candidates preferably with the following skills :

- Have a customer service background
- Able to type fast (typing you listen to a caller)
- Have a good tone of voice
- Interested in helping children young people
- Have Education qualifications in the field of human services, counselling & Psychology
- Able to work in shifts
- Age group 25 – 30 years old

As **Childline Malaysia** is scheduled to be launched tentatively on 23rd October 2010, we would like to extend an official invitation to an Interview Session for potential candidates.

Please refer to the details below:

Weekdays : 2nd, 6th, 7th September 2010

Time: 4 pm – 6 pm

Weekend : 4th September 2010

Time: 9 am – 12 pm

Venue : **TELEVISION AIRTIME SERVICES**
Lot 2 & 4, Jalan Pemberita U1/49
Temasya Industrial Park
Glenmarie, 40150, Shah Alam
(Kindly view location map attached)

Please fill in the Childline Support Officer Application Form and email your CV to childline@mctf.org.my.
For more information of Childline Malaysia, please visit our website at www.mctf.org.my.
Call or email to confirm your attendance by 30th August 2010
Thank you.

Yours sincerely,

MALAYSIAN CHILDREN TELEVISION PROGRAMME FOUNDATION

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Childline Malaysia is a project of Malaysian Children TV Programme Foundation.